

# FREELANCE BEAUTICIAN SERVICE AGREEMENT

This Freelance Beautician Service Agreement ("Agreement") is made on \_ / \_ / \_\_\_\_.

Between

**Glorya Beauty Service Private Limited**

Registered Office: \_\_\_\_\_

(Hereinafter referred to as the "Company")

AND

**Beautician Name:** \_\_\_\_

**Father/Husband Name:** \_\_\_\_

**Address:** \_\_\_\_

**Mobile Number:** \_\_\_\_

Aadhaar Number: \_\_\_\_

(Hereinafter referred to as the "Beautician")

The Company and the Beautician are collectively referred to as the "Parties."

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## 1. Nature of Engagement

The Beautician shall work as an Independent Freelance Beautician and shall not be considered a permanent employee of the Company.

The Beautician shall perform salon-at-home services assigned by the Company.

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## 2. Duties and Responsibilities

The Beautician agrees to:

- Accept assigned bookings promptly.
  - Reach the customer's location on time.
  - Maintain professional behavior.
  - Wear clean and decent attire.
  - Carry all required tools and products.
  - Follow company hygiene and safety standards.
  - Provide services according to company guidelines.
  - Maintain customer privacy.
  - Respect every customer.
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### 3. Booking Acceptance Policy

The Beautician agrees that:

- Once a booking is accepted, cancellation without a genuine emergency is not allowed.
  - Repeated rejection of bookings may result in suspension.
  - Ignoring booking calls or WhatsApp messages without informing the Company is considered misconduct.
  - The Beautician must keep her phone switched on during working hours.
  - Every accepted booking must be completed unless cancelled by the Company or the customer.
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### 4. Punctuality

The Beautician shall:

- Reach at least 10 minutes before the scheduled appointment.
  - Inform the Company immediately in case of unavoidable delay.
  - Excessive delays may lead to warnings or suspension.
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### 5. Customer Conduct

The Beautician shall:

- Speak politely.
- Never argue with customers.
- Never demand extra money.
- Never use abusive language.
- Never misbehave.

Customer complaints verified by the Company may result in disciplinary action.

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### 6. Company Customers

All customers belong exclusively to Glorya Beauty Service Private Limited.

The Beautician shall not:

- Contact customers personally for future work.
- Take direct bookings.
- Share personal payment details.
- Ask customers to book privately.
- Promote any other salon or personal business to Company customers.

Violation of this clause may result in immediate termination and legal action.

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## 7. Confidentiality

The Beautician shall keep confidential:

- Customer details
- Phone numbers
- Addresses
- Company pricing
- Company policies
- Marketing strategies
- Internal documents

This obligation continues even after leaving the Company.

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## 8. Commission & Payments

- Payment shall be made according to the Company's commission policy.
  - Payments will be processed after successful completion of services.
  - If a booking is cancelled due to the Beautician's fault, no payment shall be made.
  - The Company may deduct verified penalties or losses caused by negligence.
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## 9. Company Property

If the Company provides any products, equipment, ID card, uniform, bag, or promotional materials:

- They remain Company property.
  - They must be returned in good condition upon leaving.
  - Loss or damage may be recovered from pending payments.
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## 10. Professional Standards

The Beautician shall:

- Maintain personal hygiene.
  - Keep nails clean.
  - Wear appropriate grooming.
  - Use sanitized tools.
  - Avoid smoking, alcohol, or intoxicating substances during work.
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## 11. Attendance

The Beautician agrees to:

- Inform the Company in advance if unavailable.
  - Respond to booking requests within a reasonable time.
  - Avoid unnecessary last-minute cancellations.
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## 12. Social Media Policy

The Beautician shall not:

- Misrepresent the Company online.
  - Post negative comments about the Company.
  - Share confidential information on social media.
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## 13. Non-Solicitation

For a period of 12 months after leaving the Company, the Beautician shall not:

- Contact Company customers for personal services.
  - Encourage customers to leave the Company.
  - Recruit Company staff for another business.
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## 14. Damages

The Beautician shall be responsible for losses caused by:

- Intentional misconduct.
  - Theft.
  - Fraud.
  - Damage to Company property.
  - Unauthorized collection of money.
  - False information provided to the Company.
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## 15. Fraud Prevention

The Beautician shall not:

- Create fake bookings.
- Mark incomplete services as completed.

- Manipulate payment records.
- Accept cash secretly without Company approval.

Such acts may result in immediate termination and legal proceedings.

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## 16. Termination

The Company may terminate this Agreement immediately in case of:

- Serious misconduct.
- Theft.
- Customer harassment.
- Confidentiality breach.
- Fraud.
- Repeated booking refusals.
- Poor customer feedback.
- Unauthorized direct bookings.

The Beautician may resign by giving at least 15 days' written notice.

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## 17. Independent Contractor

Nothing in this Agreement creates an employer-employee relationship. The Beautician is an independent freelance service provider.

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## 18. Governing Law

This Agreement shall be governed by the laws of India. Any dispute shall be subject to the jurisdiction of the competent courts at New Delhi, Delhi.

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## 19. Declaration

I have read and understood all the terms and conditions of this Agreement. I voluntarily agree to abide by them.

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### COMPANY

For Glorya Beauty Service Private Limited

Authorized Signatory

Name: \_\_\_\_\_

Signature: \_\_\_\_

Date: \_\_\_\_

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## **BEAUTICIAN**

Name: \_\_\_\_\_

Signature: \_\_\_\_

Date: \_\_\_\_

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## **WITNESS 1**

Name: \_\_\_\_\_

Signature: \_\_\_\_

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## **WITNESS 2**

Name: \_\_\_\_\_

Signature: \_\_\_\_